

OVERVIEW

The WCC Institutional Student Learning Outcome (iSLO) Survey was administered between 4/2/2012 and 4/30/2012 to target courses at Woodland, Colusa and online courses. Students were asked share their opinions and experiences regarding **Computation** and **Personal and Social Responsibility**, as well to provide feedback via open-ended questions. A total of 349 surveys were collected (336 paper surveys and 13 online surveys) and detailed results to each question/item are displayed in the charts on the following pages.

- A. The institutional student learning outcome (iSLO) **Computation** is defined as: *Students will use appropriate mathematical concepts to understand, analyze and communicate issues in quantitative terms.*

In order to evaluate how well WCC, as an institution, is meeting its iSLO of **Computation** students were asked to rate the frequency and scope that they apply mathematical concepts. Students were also asked if courses at WCC help them in mastering computation (*ref: iSLO Spring 2012 Survey*). The highest percentage of students reported they use mathematical concepts and methods often at school, sometimes at work and home, and never in other situations. 43% of students surveyed felt that courses at WCC have helped them understand and use math in their everyday life.

- B. The institutional student learning outcome (iSLO) **Personal and Social Responsibility** is defined as: *Students will interact with others by demonstrating respect for opinions, feelings and values.*

In order to evaluate how well WCC, as an institution, is meeting its iSLO of **Personal and Social Responsibility** students were asked to rate if they agreed or disagreed with the statement that WCC encourages personal and social responsibility (*ref: iSLO Spring 2012 Survey*). More than half of the students surveyed (56%) agreed with the previous statement.

- C. Next Steps: Set goals based on spring 2012 results and communicate the results/goals with the campus. Continue working on previous goals set. Assess **Critical Thinking** and **Scientific Awareness** in fall 2012.

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1. In what situations do you use mathematical concepts and methods?

	N	Always	Often	Sometimes	Never
School	341	36%	38%	23%	2%
Work	311	26%	29%	32%	13%
Home	328	9%	25%	58%	8%
Other	41	17%	20%	29%	34%

2. Have your courses at WCC helped you understand and use mathematical concepts in your everyday life?

	N	%
Yes	140	43%
Somewhat	125	38%
No	31	10%
N/A	29	9%
VALID N	325	

3. Please rate your agreement with the following statement: ***WCC provides an environment that encourages personal and social responsibility of all its students.***

	N	%
Agree	176	56%
Neutral	131	42%
Disagree	8	3%
VALID N	315	

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4. Please select **YES** or **NO** for each of the following statements:

	N	Yes		No	
I am aware of the variety of programs and majors available to me.	346	267	77%	79	23%
I can state the steps of the matriculation process.	340	99	29%	241	71%
I understand what I need to do to transfer to a UC or CSU campus.	343	280	82%	63	18%
I know how to find information in the schedule of classes	344	332	97%	12	3%

5. Please select all the services you have used, or plan to take advantage of this semester:

	N
Admissions and Records	211
CalWORKS	30
Career Center	49
Counseling	196
DSP&S	33
EOP&S	55
Financial Aid	196
Library	244
Student Health Center	30
Transfer Center	61
Tutoring	91
Veteran's Affairs Office	21
WAM	81
Other	22

6. Comments: **See Appendix**

Appendix

1. Other situations students use mathematical concepts and methods:

Budget
Church
Daily life
Daily life
Driving
Music
My hobbies (games, sports, etc.)
Personal finances
Randomly
Socially
Store
Stores

3. Comments related to agreement with question number 3:

Classes do not push students to learn. Online Bio class has "quizzes" with given answers.
Counselors should listen to students and not just give them a class that they don't need or isn't necessary.
Counselors should listen to student's future choices or majors and transfers rather than placing them on a class they don't need "career paths" or "career choices."
Depends on the teacher really. What environment encourager.
Don't really know, not much time outside of class
Here at Colusa County, we need more classes for career development. We need more business classes, more psych classes, more English classes, a basketball court and online classes.
I believe this institution can do more for environmental change!
I don't understand read with math but always help math at room.
I feel for the most part this is true, but I can't say for all of its students. I see numerous students and some teachers that do not provide or encourage any personal and social responsibility which affects those who do in a negative way. But this can be said about almost any campus, so overall WCC does a good job.
I feel some classes are "dumbed down." Drawing time lines is not college level work.
I have used mathematics always in every field in life.
I hope we more psychology classes in the campus because XXX is motivator, positive and great educator. Please include more psychology classes!
I love the way the office personal are.
I love this college and the staffs are all wonderful and very helpful.
I still don't know why we HAVE to take algebra for accounting.

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I think it would help if they had more classes Sociology, arts, foreign language, etc. It seems like a lot of the classes are for beginning students. I am almost done and need more diverse classes. It would be nice if you could purchase the books you need in Williams. I had to call in sick from work to drive to Woodland to purchase the books I needed. Because with work and school I didn't have time. Would be nice to have PE classes.
I would like it if it were taken into consideration to offer science classes in Williams.
I would love to see professors make more of an emphasis on promptness. I realize life gets in the way but it is seriously distracting when the same students repeatedly show up late and disrupt classes with their entrances.
In Williams it would be nice to have an actual library and computer lab where its quiet.
More computers at Williams. Bigger computer lab.
Need more subjects.
Not all teachers do, but 90% do.
Not satisfied with the math and science departments - perspective Biology Major
Offer more classes and stop cutting classes and teachers.
Please give more support to the writing and math center.
Reading and writing workshops are super helpful!
Staff are really nice and help you with anything they can.
The environment lacks spirit and pride.
The staff at Woodland Community College specifically the staff from the admissions and records doesn't encourage people to get help when they need it, as well they don't like to help people so I try to get help from them as less as possible.
The teachers are great here and I am getting good education but somehow I always seem to have problems with the administration and the classes get filled really quickly. Can't even sign in if the classes I need are filled even for waitlist and the TB classes are just the worst (television classes).
The very friendly teachers of WCC make it a lot more fun and easier to learn.
There isn't a spot for students to hang out. It is just four classrooms and a hallway.
There's no culinary program. What variety?
This campus would be better if it had sports.
This school should be more outgoing or fun to attend the school sports etc.
Very true.
WCC cuts so many programs that it's almost not worth it to come here!
We need a sport system here in WCC so I can play basketball and study.
We need more social clubs to know many of the college tools we have as students.
William's needs more! Library! More class options! More class times! 3 classrooms is not enough!!

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5. Other services students have used:

BOG
Don't have in Williams (repeated for A&R, Career Center, DSPS, EOPS, Student Health, Transfer Center.) What is WAM?
Don't have, only online (Financial Aid). Don't have: library, student health, transfer center, veterans affairs. Don't have many of these services in Williams.
Don't know what this is/Don't have at Williams (repeated for CalWORKS, Career Center, DSPS, EOPS, Student Health.) Need more advisors for financial aid - they are never here. What is WAM?
Instructor's office hours
Office hours (teacher's office hours)
SSS
SSS
SSS (TRIO)
SSS (TRIO)
SSS TRIO
TRIO
TRIO
TRIO
TRIO
TRIO
TRIO (SSS)
TRIO (SSS)
TRIO (SSS)
TRIO (SSS)
Tutor Center disappointing. There was not a tutor for my subject matter. Tutoring did not have my subject available.
We don't have student health service at WCC. What is WAM?? Have no clue :(:(

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6. General Comments:

Disability doors don't work in building 800.
Do not let WCC lose its accreditation. The same thing happened in 2010 at Hartnell CC in Salinas, CA. Motorcycles should not have to pay for parking (Solano CC doesn't charge). \$2 parking passes should be \$1.
Drop in tutors for stats would be helpful.
Financial Aid should take a different approach when servicing students. It made me feel like a beggar, even though it is Federal gov. money, not yours. The school gets their portion, but makes one feel like <u>beggars!</u>
Great school!
Half of these services are not available in Williams. Such as CalWORKS, library, transfer center and veteran's office.
Have a little access to get help from our part time teachers and better doors for handicapped people.
Here in Williams I hope to see more counselors onsite need a library on campus on WCC (Williams).
Here in Williams we would like the same services as the Woodland library.
I am disappointed that the school has cut the majority of office admin classes that I need to graduate because of those cuts I may not be able to graduate because I cannot afford to travel to Yuba.
I enjoy my classes and I have learned a great deal from my teachers.
I think we should have windmills to create more natural energy and save school money. Also have a dollar or 2 dollar nap area in between classes and they can't go home for 2-3 hours and waste gas. It would also revenue more \$ for the school.
I would like it if there were a larger variety of food offered on campus. It would make my lunch break much easier!
I would like to know more about things but I'm not to worried about not doing anything.
I would like to see more of a variety of classes at the Williams Center.
I would like to see more psychology at the Williams center. More expansion. All of the things listed above are scarcely available. Foreign language should be implemented more.
I'm happy to have chosen WCC, everybody here has been very helpful (counselors, teachers, EOPS.)
I'm hoping Williams can offer more classes and maybe on weekends!
I'm in my last semester here, and would also like to say thank you and that it was a great experience.
In all fairness to the school, many issues are on a bigger scale than the school itself. I enjoy my teachers but getting classes and overcrowding is a big issue.
It is so incredibly hard to reach admissions and records. They never answer the phone. When they have a huge line, they shut their window instead of helping the line. With counseling the receptionist is never there so no one answers the phone. It makes it hard to set up an appointment.
More music classes and recording classes (for music) would be so bad ***!
More prevalent recyclable system would be nice. Do not feel remodel of student lounge and institution of the coffee shop was truly beneficial to students.
Need a geology degree program
Please do something for English exam.
Please offer more classes here in Williams.

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See above. Stop cutting good programs for *****. The people in charge sure know how to take care of themselves not us.
Staff is very friendly though the financial aid process could be a little easier/better explained for independents/wards of the state.
Thank you too
WAM is awesome!
WCC has no variety of programs or majors.
We need a cafeteria and food! So students can be encouraged to stay on campus.
We need a cafeteria because the vending machines and taco truck are not meeting our nutritional needs, they are not satisfying either! With a cafeteria, students will socialize and come together, bringing more spirit on campus.
We need a police academy here.
Williams does not have MANY of the programs listed above.
You guys rock my world!

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7. Comments from students at **Colusa Outreach Facility** (these comments/data are presented above, however are presented solo here in order to clearly illustrate the specific requests unique for Colusa Outreach Facility in Williams):

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Don't know what this is/Don't have at Williams (repeated for CalWORKS, Career Center, DSPTS, EOPS, Student Health.) Need more advisors for financial aid - they are never here. What is WAM?
Half of these services are not available in Williams. Such as CalWORKS, library, transfer center and veteran's office.
Here at Colusa County, we need more classes for career development. We need more business classes, more psych classes, more English classes, a basketball court and online classes.
Here in Williams I hope to see more counselors onsite need a library on campus on WCC (Williams).
Here in Williams we would like the same services as the Woodland library.
I hope we more psychology classes in the campus because XXXXX is motivator, positive and great educator. Please include more psychology classes!
I love the way the office personal are. They are very helpful.
I think it would help if they had more classes Sociology, arts, foreign language, etc. It seems like a lot of the classes are for beginning students. I am almost done and need more diverse classes. It would be nice if you could purchase the books you need in Williams. I had to call in sick from work to drive to Woodland to purchase the books I needed. Because with work and school I didn't have time. Would be nice to have PE classes.
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More computers at Williams. Bigger computer lab.
Please offer more classes here in Williams.
Staff are really nice and help you with anything they can.
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Williams does not have MANY of the programs listed above.
William's needs more! Library! More class options! More class times! 3 classrooms is not enough!!