

Hardcopy of CALWORKS Spring 2010 Student Self-Assessment Survey

INTRODUCTION

The CALWORKS program strives to provide quality support services to help students meet their educational goals. As a part of our efforts to help students, we ask that you answer the questions below to the best of your knowledge. Your honest responses to the questions will help you and the CALWORKS program staff.

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BACKGROUND INFORMATION

What is your current educational goal? (Select all that apply)

- Earn an Associate's Degree (A.A. or A.S.)
- Transfer to a four-year college
- Earn a vocational certificate
- Undecided

What is your current major? (If undecided, write "undecided")

When do you anticipate completing your educational goal(s)?

Term:

Year:

What is your primary career goal? (If undecided, write "undecided")

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BACKGROUND INFORMATION

Do you participate in student clubs and campus activities?

Yes

No, but I would like to

No, I am not interested

If yes, what clubs or activities do you usually participate in?

Are you currently working?

Yes, I work full-time

Yes, I work part-time

No, I don't work

If yes, where do you work?

Are you currently volunteering?

Yes

No

If yes, where do you volunteer?

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BACKGROUND INFORMATION

Are you planning on attending WCC during the 2010-2011 academic year?

- Yes
- No
- Not Sure

If you will NOT be attending WCC during 2010-2011, why not?

- I will have completed my program and/or degree
- I will transfer to a 4-year university

Other (please specify)

If you WILL be attending WCC in 2010-2011, what services from CalWORKS will help you meet your Educational and Welfare-to-Work requirements? (Select all that apply)

- Counseling
- Childcare Referrals
- Work-Study/Employment Referrals
- Educational Supplies
- Books
- Parking/Bus Cards

Other (please specify)

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CALWORKS COUNSELING

Please check the counseling services you have received: (Select all that apply)

Individual Counseling Appointments

Progress Reports

Educational Planning

Information Regarding CalWORKS, College and Community Resources

CALWORKS COUNSELING - please select the answer that best reflects how you feel MOST of the time.

| | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| I am able to see my CalWORKS counselor when I need to. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I feel comfortable with my CalWORKS counselor. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| My CalWORKS counselor provides me with accurate information about my educational and career goals. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| My CalWORKS counselor is interested in and cares about my progress in college. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I am satisfied with the services I have received from my CalWORKS counselor. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I would recommend my CalWORKS counselor to other students. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The progress reports I | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

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receive are helpful.

I understand and comply with the requirements of the CalWORKS program.



I am satisfied with my Educational Plan.



I know what I need to do to achieve my Educational Plan.



My CalWORKS counselor is knowledgeable about the County and College CalWORKS program policies.



Overall, CalWORKS services are useful/valuable to me.



Your comments/suggestions on any area of the program will be helpful.

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CALWORKS JOB/WORK-STUDY PLACEMENT

Please select all the job placement services you have utilized: (Select all that apply)

- Resume Development
- Application
- Mock interview
- Employment Leads
- Assistance with issues on the job
- Work-Study (subsidized employment)

If you did not use any of the job placement services listed previously, please tell us why: (Select all that apply)

- I didn't know about the job placement services
- I was not referred
- I am not interested
- I don't have time to work
- I am not required to participate
- I am already employed and have no issues I need help with

Other (please specify)

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CALWORKS JOB/WORK-STUDY PLACEMENT

CALWORKS JOB PLACEMENT - please select the answer that best reflects how you feel MOST of the time.

| | Strongly Agree | Agree | Disagree | Strongly Disagree | N/A |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| I am able to see the CalWORKS Job Developer in a timely manner. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The CalWORKS Job Developer communicates with me in a manner that helps me understand the job placement services. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I feel the CalWORKS Job Developer accepts me and understands my situation. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I feel comfortable sharing personal information relevant to my job search with the CalWORKS Job Developer. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| If I were faced with a work related issue, I feel like the CalWORKS Job Developer could help me. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I am satisfied with the services I receive from the CalWORKS Job Developer. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I am satisfied with the job I obtained with the assistance of the CalWORKS Job Developer. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I am satisfied with the job | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

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placement process (time lines, resume, mock interview, etc.)

I am satisfied with my resume.



CalWORKS job placement services will be an important resource for me when I start looking for employment.



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CALWORKS JOB/WORK-STUDY PLACEMENT

Have you been placed by the CalWORKS Job Developer in a subsidized job/work-study?

- Yes
- No
- Not Sure

Please select the answer that best reflects how you feel about your subsidized work-study position.

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| How satisfied are you with the subsidized position you received? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| How satisfied are you with the job placement services in obtaining your subsidized position? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

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OPTIONAL QUESTIONS

Gender:

Female

Male

Ethnicity:

African-American

Hispanic

Native-American

Asian

Multi-Ethnic

White

Other (please specify)

Age:

<18

26-30

51-60

18-20

31-40

>60

21-25

41-50

Is this the first college you have attended?

Yes

No

If no, what college did you previously attend?

Are you the first person in your family to attend college?

Yes

No

Comments or Suggestions:

Thank you for your time!