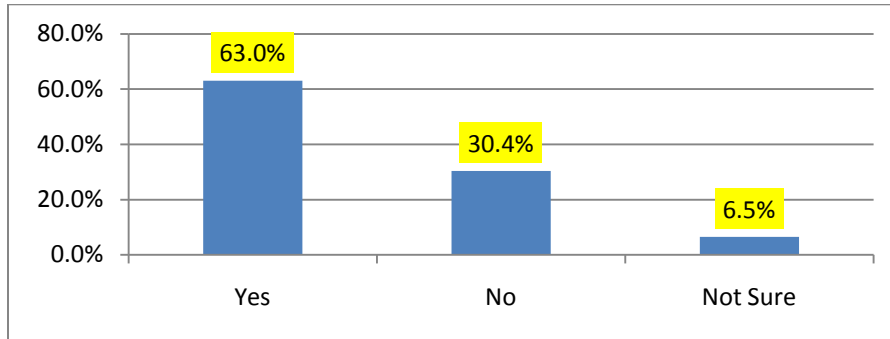


## Counseling Survey Results: Spring 2011

The survey was administered to students receiving counseling/career/transfer services during spring 2011. A total of 140 surveys were collected and the data below reflects the responses from these surveys.

### 1. Have you developed an educational plan with a counselor? (VN=138)



#### If no or not sure, please explain:

Because I don't know yet

Because I'm kind of undecided right now

because they don't have the major I want to do

counselors confuse me even more and sometimes don't give classes needed

Each semester

Hard to find time, need to though!

Haven't been with them in a while

Haven't got to it yet.

Haven't gotten around to it yet

haven't had a chance

Haven't had the time

Haven't had the time too.

Haven't had time to meet with one

Haven't had time to schedule an Appointment

Haven't seen a counselor

I already have a plan for my future

I been lefting it to the side

I developed my plan on my own with resource information the counselor gave me over the phone

I didn't know

I duuno

I have not took the time

I haven't had any time to do so.

I haven't talked to councelor.

I haven't think about it

I haven't thought about it till now

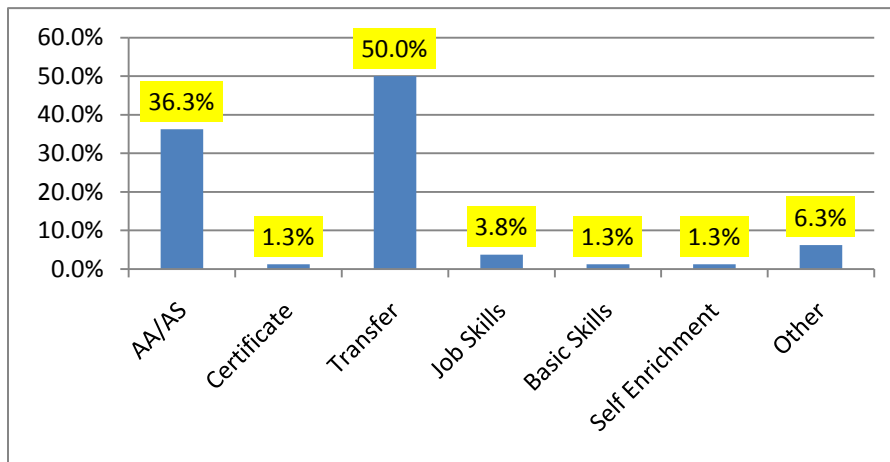
I just haven't found the time to meet w/ one again

## Counseling Survey Results: Spring 2011

### If no or not sure, please explain:

I need to!  
 I want to pursue dental Hygiene so I know what classes I need.  
 I'm not sure how to go about it  
 Instead, I use a website that tells me what I need to take for my major.  
 I've only seen a counselor once  
 Not sure what classes I should take next semester  
 Not yet- April 18  
 saw at begning of year  
 Seeing a counselor takes too long. I had to wait almost a month for my appt.  
 Still not sure of major  
 tried but they seemed to be too busy  
 trying meet GE ready

2. Please indicate all your education/personal reasons for attending WCC: (VN=80)

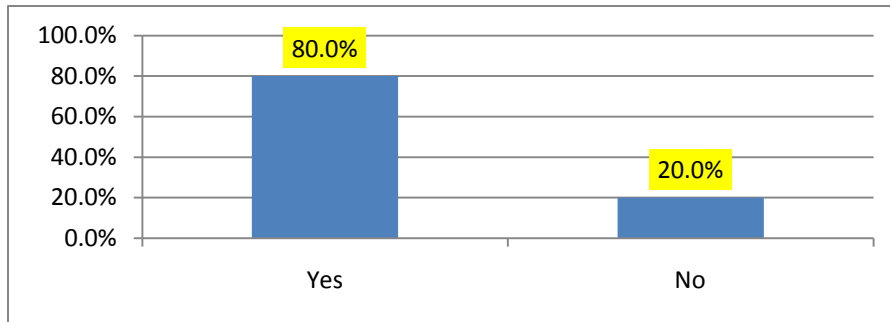


### Other:

all  
 Learn  
 Making some extra money by attending, until I go back to active duty  
 Pre-reqs  
 To be apart of the student Counsel and other club & programs  
 To get back to work in other besides nursing  
 Will like to do better in life  
 Yes

## Counseling Survey Results: Spring 2011

### 3. Have you selected a major? (VN=115)



#### **If no, please explain why not:**

Became I am maleening plan  
Before each semester  
But still unsure about it.  
But still wondering if I want to major  
Deciding  
don't know what I want to do  
going for a certificate  
I am currently taking general Ed. Transfer courses. I will know by this fall.  
I am undeclared  
I did but want to change  
I don't know what I like to do yet?  
I haven't decided yet  
I just want to get my general classes first.  
I'm not ready  
I'm still not sure.  
Many things I want to major in.  
No idea what I want to do  
Not sure what I want to do  
Not sure what to choose  
Not sure what to major in  
Not sure yet  
Not sure yet in what to be  
options open  
still learning  
This school doesn't have what I want.  
Undecided  
Undecided  
Undecided and just trying to get AA right now  
undecided as to what I'd like to persue  
undeside  
Unsure

## Counseling Survey Results: Spring 2011

**If no, please explain why not:**

Unsure about what I want to do.  
 Yes  
 Yes, but not sure if I want continue in that direction!  
 Yes, but second guessing

4. If you have met with a counselor, how often to you see him/her? (VN=119)

How Often?	VN=119
1 Time Per Semester	15.1% (N=18)
1-2 Times Per Semester	10.9% (N=13)
1-2 Times Per Year	9.2% (N=11)
2-3 Times Per Semester	27.7% (N=33)
More than 3 Times Per Semester	3.4% (N=4)
N/A, Never or Not Often	15.1% (N=18)
Once	8.4% (N=10)
Twice	1.7% (N=2)
Thrice	0.8% (N=1)
<i><u>Other Responses</u></i>	
As Often As Possible	0.8% (N=1)
I already have a career/Life goal	0.8% (N=1)
I haven't gone into meet counselor in a while.	0.8% (N=1)
Once try not to go	0.8% (N=1)
Only to registers for classes	0.8% (N=1)
Wen I need to	0.8% (N=1)
When I get classes	0.8% (N=1)
When I have my ? Or when I have trouble in academics.	0.8% (N=1)
Yes	0.8% (N=1)

## Counseling Survey Results: Spring 2011

5. Was the wait time to receive counseling during walk-in or appt. reasonable? (VN=125)

Wait Time	VN=125
5-10 Minutes	1.6% (N=2)
15-20 Minutes	0.8% (N=1)
30-45 Minutes	1.6% (N=2)
1 Hour	1.6% (N=2)
Appointment	6.4% (N=8)
Walk-In	6.4% (N=8)
No	4.0% (N=5)
Yes	51.2% (N=64)
N/A	2.4% (N=3)
 <i>Other Responses:</i>	
Both	0.8% (N=1)
Either but appt is better	0.8% (N=1)
Great	0.8% (N=1)
haven't walked in set an appointment	0.8% (N=1)
I am part of the student support services	0.8% (N=1)
I have waited over 2hrs on walk in just to talk to the counselor for 10min	0.8% (N=1)
I think it was okay	0.8% (N=1)
I wish there was more walk-in availability	0.8% (N=1)
It seemed a little long to wait.	0.8% (N=1)
It was a bit lengthy	0.8% (N=1)
kinda, the receptionist was rude!	0.8% (N=1)
long	0.8% (N=1)
No wait (EOP&S)	0.8% (N=1)
No wait time	0.8% (N=1)
no, conselreus were ru	0.8% (N=1)
No, I had to wait amost 2 hours	0.8% (N=1)
No, It took Hours! Ridiculous	0.8% (N=1)
No, Very long (walk-in)	0.8% (N=1)
Not at all I was discouraged from making the appointment :(	0.8% (N=1)
Not long	0.8% (N=1)
Not sure	0.8% (N=1)
ok	0.8% (N=1)
Over the phone	0.8% (N=1)
some times for appointments: no wak on	0.8% (N=1)
Sure	0.8% (N=1)
Sure	0.8% (N=1)
Walkin & appointment	0.8% (N=1)
walk-in couldn't get appts	0.8% (N=1)
Week +	0.8% (N=1)

## Counseling Survey Results: Spring 2011

6. Do you feel you were treated with courtesy and respect? (VN=128)

<b>Responses:</b>	<b>VN=128</b>
Yes	91.4% (N=117)
No	3.9% (N=5)
Yes/No	0.8% (N=1)
N/A	1.6% (N=2)
 <i>Other Responses:</i>	
It was rushed	0.8% (N=1)
Kind of not really	0.8% (N=1)
mr. perez is a good counselor	0.8% (N=1)
no the counselor told me being lawyer would be to hard	0.8% (N=1)
She was very kind	0.8% (N=1)
somewhat	0.8% (N=1)
Very respectful, Although at orientation they were very negative	0.8% (N=1)