WCC Online Student Survey Fall 2013

SurveyMonkey

1. Why did you enroll in online course(s) instead of taking courses on campus? (Select all that apply.)

	Response Percent	Response Count
I cannot come to campus (i.e. I live too far, no transportation, etc.)	18.2%	4
Convenience	**50.0%**	**11**
I needed this course, and it is only offered online	22.7%	5
Family Commitments (i.e. caring for young children or elderly family members)	9.1%	2
I needed a course, and this one was available	13.6%	3
Health or Disability Issues	0.0%	0
Required by Industry (Continued Education Units)	4.5%	1
Other	13.6%	3
	Other (please specify)	3
	answered question	**22**
	skipped question	**0**

2. Did you meet with a counselor?

	Response Percent	Response Count
Yes	**59.1%**	**13**
No	40.9%	9
	answered question	**22**
	skipped question	**0**

3. If you met with a counselor, did you complete an Educational Plan?

	Response Percent	Response Count
Yes	**76.9%**	**10**
No	23.1%	3
	answered question	**13**
	skipped question	**9**

4. If you have a documented disability, have you received support services through Disabled Students Programs and Services (DSP&S) to help you participate in online courses?

	Response Percent	Response Count
Yes	0.0%	0
No	**100.0%**	**18**
	answered question	**18**
	skipped question	**4**

5. If you have used DSP&S services, please select the support services you have used:

	Response Percent	Response Count
Testing Accommodations	0.0%	0
Note Taker	0.0%	0
Interpreting Services	0.0%	0
None - I was not aware of these services	0.0%	0
Other	0.0%	0
	Other (please specify)	0
	answered question	**0**
	skipped question	**22**

6. Please check the resources you utilized in preparation for your online course(s): (Select all that apply)

		Response Percent	Response Count
Viewed Blackboard Orientation (located on the Blackboard Homepage)		40.9%	9
Read the "Student Resources" information on the Blackboard Homepage		36.4%	8
Took the course MCOMM 40 - Introduction to Online Learning		9.1%	2
Tutoring Center		0.0%	0
Writing and Math Center		4.5%	1
Academic Reading Center		0.0%	0
None - No preparation was needed		**50.0%**	**11**
None - Was not aware of these resources		9.1%	2
Other		0.0%	0
		Other (please specify)	0
		answered question	**22**
		skipped question	**0**

7. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Rating Count
Quality of communication between instructor and students	**36.4% (8)**	**36.4% (8)**	18.2% (4)	9.1% (2)	0.0% (0)	0.0% (0)	22
Quality of communication with other students in the course	31.8% (7)	**40.9% (9)**	13.6% (3)	9.1% (2)	0.0% (0)	4.5% (1)	22
Organization of course materials (syllabus, assignments, etc.)	**47.6% (10)**	28.6% (6)	19.0% (4)	4.8% (1)	0.0% (0)	0.0% (0)	21
Pace of the course	**40.9% (9)**	36.4% (8)	22.7% (5)	0.0% (0)	0.0% (0)	0.0% (0)	22
Accessing and using resources (library, websites, etc.)	**45.5% (10)**	22.7% (5)	31.8% (7)	0.0% (0)	0.0% (0)	0.0% (0)	22
Accessing and navigating Blackboard	22.7% (5)	**27.3% (6)**	22.7% (5)	18.2% (4)	9.1% (2)	0.0% (0)	22
Accessing and navigating the Portal	31.8% (7)	**36.4% (8)**	27.3% (6)	4.5% (1)	0.0% (0)	0.0% (0)	22
						Comments	1

answered question	**22**
skipped question	**0**

8. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)

	Response Percent	Response Count
Library Resources	4.8%	1
Blackboard Help	4.8%	1
On-Campus Support	4.8%	1
Emailed the instructor	**81.0%**	**17**
Called the instructor	9.5%	2
Emailed another student	19.0%	4
Other	0.0%	0
None - I did not need any help	19.0%	4
	Other (please specify)	1
	answered question	**21**
	skipped question	**1**

9. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?

	Response Percent	Response Count
Easier	4.5%	1
Same	36.4%	8
Harder	**40.9%**	**9**
I've only taken courses online	18.2%	4
	Comments	1
	answered question	**22**
	skipped question	**0**

10. Which format allows you to learn more effectively?

	Response Percent	Response Count
Face-to-Face (on campus)	**45.5%**	**10**
Online	13.6%	3
Both are equally effective	40.9%	9
	Comments	2
	answered question	**22**
	skipped question	**0**

11. Which learning format do you prefer?

		Response Percent	Response Count
Face-to-Face (on campus)		**50.0%**	**11**
Online		27.3%	6
No preference		22.7%	5
		Comments	1
		answered question	**22**
		skipped question	**0**

12. What kind of trainings or support services would help you do better in your online courses?

	Response Count
	15
answered question	**15**
skipped question	**7**

13. How would you rate your overall experience with online courses taken at Woodland Community College?

	Response Percent	Response Count
Superior	9.1%	2
Above Average	40.9%	9
Average	**45.5%**	**10**
Below Average	4.5%	1
Failed to Meet Expectations	0.0%	0
	Comments	0
	answered question	**22**
	skipped question	**0**

14. Would you recommend Woodland Community College's online courses to other students?

	Response Percent	Response Count
Yes	**90.9%**	**20**
No	9.1%	2
	answered question	**22**
	skipped question	**0**

15. Please select your age category:

	Response Percent	Response Count
17-22	**50.0%**	**11**
23-35	31.8%	7
36-54	18.2%	4
55+	0.0%	0
	answered question	**22**
	skipped question	**0**

16. Please select your gender:

	Response Percent	Response Count
Female	**81.8%**	**18**
Male	18.2%	4
	answered question	**22**
	skipped question	**0**

17. Please select your ethnicity:

	Response Percent	Response Count
American Indian/Native American	4.5%	1
Asian/Pacific Islander	13.6%	3
White, Non-Hispanic	**59.1%**	**13**
Black, Non-Hispanic	4.5%	1
Hispanic	18.2%	4
Other	0.0%	0
	Other (please specify)	0
	answered question	**22**
	skipped question	**0**

18. Please select the county where you live:

	Response Percent	Response Count
Yolo County	**40.9%**	**9**
Yuba County	22.7%	5
Sutter County	27.3%	6
Colusa County	0.0%	0
Other	9.1%	2
	Other (please specify)	2
	answered question	**22**
	skipped question	**0**

19. If you are employed, please select how many hours you work per week:

	Response Percent	Response Count
Less than 10 hours/week	5.0%	1
10-25 hours/week	**35.0%**	**7**
26-40 hours/week	30.0%	6
More than 40 hours/week	10.0%	2
I am not employed	20.0%	4
answered question		**20**
skipped question		**2**

20. Please select your primary educational goal(s):

	Response Percent	Response Count
Increase skills/knowledge of subject	27.3%	6
Needed to meet industry standards (PCA license, etc.)	9.1%	2
Obtain degree	**63.6%**	**14**
Obtain certificate	18.2%	4
Transfer	45.5%	10
Other	0.0%	0
Other (please specify)		0
answered question		**22**
skipped question		**0**

21. Please select your major/program of study:

	Response Percent	Response Count
AA - Arts and Humanities	5.6%	1
AA - Communications	0.0%	0
AA - English	0.0%	0
AA - Psychology	5.6%	1
AA - Social Sciences	0.0%	0
AA - Social Sciences	0.0%	0
AA - Sociology	0.0%	0
AA -T-Psychology	0.0%	0
AA -T-Sociology	0.0%	0
AA-T-Communication Studies	0.0%	0
AS - Accounting	0.0%	0
AS - Administrative Assistant	0.0%	0
AS - Agriculture	**50.0%**	**9**
AS - Business Administration	16.7%	3
AS - Business Computer Application	0.0%	0
AS - Chemical Dependency Awareness	0.0%	0
AS - Chemical Dependency Counselor	0.0%	0
AS - Communication Studies	0.0%	0
AS - Corrections	0.0%	0
AS - Early Childhood Education	16.7%	3
AS - Environmental Horticulture	0.0%	0

AS - General Business Management		0.0%	0
AS - General Health		0.0%	0
AS - Human Services		0.0%	0
AS - Income Tax Preparation		0.0%	0
AS - Law Enforcement		0.0%	0
AS - Mathematics		0.0%	0
AS - Natural Science and Mathematics		0.0%	0
AS - Personnel Management		0.0%	0
AS - Small Business Management		0.0%	0
AS - Social and Behavioral Sciences		5.6%	1
AS - Word Processing		0.0%	0
Cert - Administrative Assistant		0.0%	0
Cert - Advance Accounting		0.0%	0
Cert - Advanced Business Computer Applications		0.0%	0
Cert - Advanced Small Business Management		0.0%	0
Cert - Agriculture Business		0.0%	0
Cert - Basic Sustainable Agriculture		0.0%	0
Cert - Business Computer Applications		0.0%	0
Cert - Chemical Dependency Awareness		0.0%	0
Cert - Chemical Dependency Counselor		0.0%	0
Cert - Child Development Teacher		0.0%	0
Cert - Clerical		0.0%	0

Cert - Diversity in ECE	0.0%	0
Cert - EMT-1	0.0%	0
Cert - EMT-1 Refresher	0.0%	0
Cert - Environmental Horticulture	0.0%	0
Cert - Firefighter I	0.0%	0
Cert - Income Tax Preparation	0.0%	0
Cert - Infant and Toddler	0.0%	0
Cert - Landscape Design	0.0%	0
Cert - Landscape Installation/Maintenance	0.0%	0
Cert - Management for Busy People	0.0%	0
Cert - Pediatric First Aid/CPR	0.0%	0
Cert - Personnel Management	0.0%	0
Cert - School Age Children	0.0%	0
Cert - Small Business Management/Entrepreneurship	0.0%	0
Cert - Sustainable Agriculture	0.0%	0
Cert - Word Processing	0.0%	0
	answered question	**18**
	skipped question	**4**

22. How many units are you taking this semester?

	Response Percent	Response Count
This is my only class	4.5%	1
4-6 units	13.6%	3
7-9 units	0.0%	0
10-14 units	**68.2%**	**15**
15 or more units	13.6%	3
	answered question	**22**
	skipped question	**0**

23. Please input your student ID (to be used for the purpose of analyzing online students' grade distribution and history)

	Response Count
	19
answered question	**19**
skipped question	**3**

Page 1, Q1. Why did you enroll in online course(s) instead of taking courses on campus? (Select all that apply.)		
1	don't like the hours of regular classes	Nov 10, 2013 6:56 PM
2	Sport Schedule	Nov 7, 2013 8:02 AM
3	Needed for education goals and cannot attend classes due to work.	Nov 4, 2013 4:27 PM

Page 3, Q7. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:		
1	The instructor of one of my courses seemed imprepared to teach the class. (she took it over from another teacher)	Nov 5, 2013 6:11 PM

Page 3, Q8. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)		
1	youtube.com, book's weeksite	Dec 2, 2013 12:43 AM

Page 3, Q9. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?		
1	You have to be disciplined.	Dec 2, 2013 12:43 AM

Page 3, Q10. Which format allows you to learn more effectively?		
1	I learn better from lecture, I retain more.	Dec 2, 2013 12:43 AM
2	Depends on the instructor and course.	Nov 17, 2013 12:46 PM

Page 3, Q11. Which learning format do you prefer?		
1	Depends on the instructor and the course.	Nov 17, 2013 12:46 PM

Page 3, Q12. What kind of trainings or support services would help you do better in your online courses?		
1	None	Dec 6, 2013 5:01 PM
2	It depends on the course, but a face to face experience with the instructor is always helpful.	Nov 17, 2013 12:46 PM
3	None	Nov 11, 2013 12:50 AM
4	Perhaps a tutoring service	Nov 10, 2013 10:51 PM
5	I was unaware that there was tutoring until I met with my counselor close to the end of the semester.	Nov 10, 2013 10:47 PM
6	video presentation of the lectures would be helpful	Nov 10, 2013 7:16 PM
7	More in depth description of course learning objectives.	Nov 8, 2013 10:20 PM
8	computer skills	Nov 7, 2013 1:15 PM
9	labs	Nov 7, 2013 1:12 PM
10	N/A	Nov 7, 2013 8:04 AM
11	Time management tips would probably be helpful.	Nov 6, 2013 3:20 PM
12	Clearer instructions for assignments would be helpful.	Nov 5, 2013 6:11 PM
13	vocabulary for some of the classes	Nov 5, 2013 3:23 PM
14	Access to the online library. I can never seem to get into it.	Nov 4, 2013 4:30 PM
15	In general the WAS should ve open later.	Nov 2, 2013 9:52 PM

Page 4, Q18. Please select the county where you live:		
1	Nevada County	Nov 5, 2013 6:13 PM
2	Kern County	Nov 5, 2013 3:24 PM