

OVERVIEW

The WCC ESL survey was administered between 2/25/2010 and 3/24/2010 and was offered only to students enrolled in at least one ESL class during spring 2010. Respondents were asked to rate their satisfaction and usage of the ESL program as well to provide feedback via open-ended questions. A total of 171 surveys were collected, and data collected included the following:

- Demographics of ESL student respondents
- Reasons why students are enrolled in ESL course(s)
- ESL Student Employment
 - Current Employment
 - Future (Anticipated/Desired) Employment
- Current Courses enrolled
- Academic Background
- Student Recommendations for ESL Program Improvement(s)
- Copy of Original ESL Survey

I. Demographics of Respondents

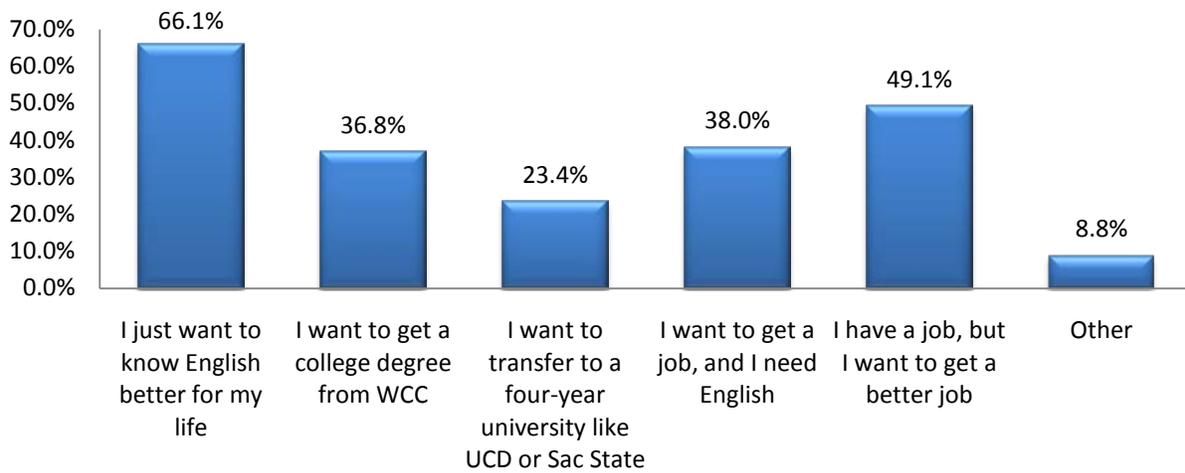
The largest percentages of respondents were:

- a. Female (78.5%), followed by Male (21.4%)
- b. Hispanic (62.6%), followed by Asian (13.5%)
- c. Aged 40-49 years (20.9%), followed by 30-34 years (15.3%)
- d. Declared an educational goal of improving basic skills (34.7%), followed by undecided educational goal (22.7%)

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II. Reasons why students are enrolled in ESL (Note: Respondents were permitted to select more than one reason, thus the sum of percentages exceeds 100 %.)

- a. The majority of the respondents said they just want to learn English better for their life (66.1%)
- b. The smallest number of respondents wanted to learn English for other reasons (8.8%)



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III. Employment

a. Current:

- i. The largest percentage of respondents reported they are working in childcare, food industry, or are not working (12%)
- ii. The smallest percentage of respondents reported that they are working in human services (1%)

Current Employment	N	%
Cashier	3	2%
Child Care	21	12%
Cleaning	6	4%
Construction	4	2%
Education	13	8%
Food industry	20	12%
Housewife/Homemaker	5	3%
Human Services	2	1%
Medical	3	2%
Not Working	20	12%
Warehouse/ Factory	17	10%
Blank	57	33%

b. Future:

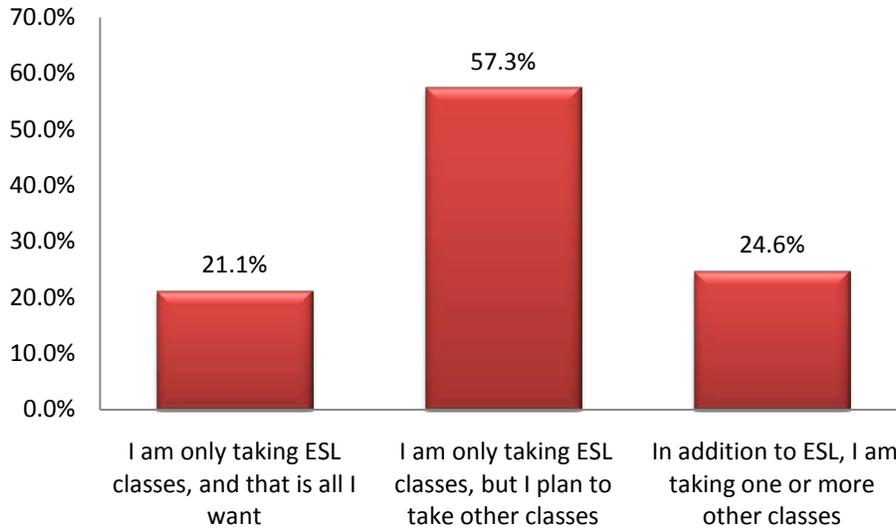
- i. The largest percentage of respondents reported they would like to work in the Education (19%) or Medical/Nursing fields (18%)
- ii. The smallest percentage of respondents reported they would like to work in the Agriculture, Food Industry or Social Work fields (1%)

Future Employment	N	%
Accountant	4	2%
Administration	3	2%
Agriculture	1	1%
Business/ Management	10	6%
Child care	9	5%
Construction	3	2%
Education	32	19%
Food Industry	2	1%
Just a better job	5	3%
Mechanic	3	2%
Medical/Nurse	30	18%
Social Worker	1	1%
Blank	68	40%

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IV. Current Courses enrolled

- a. The largest percentage of respondents said they were only taking ESL, but they plan to take other classes (57.3%)
- b. The smallest percentage of respondents said they were only taking ESL, and that is all they wanted (21.1%)



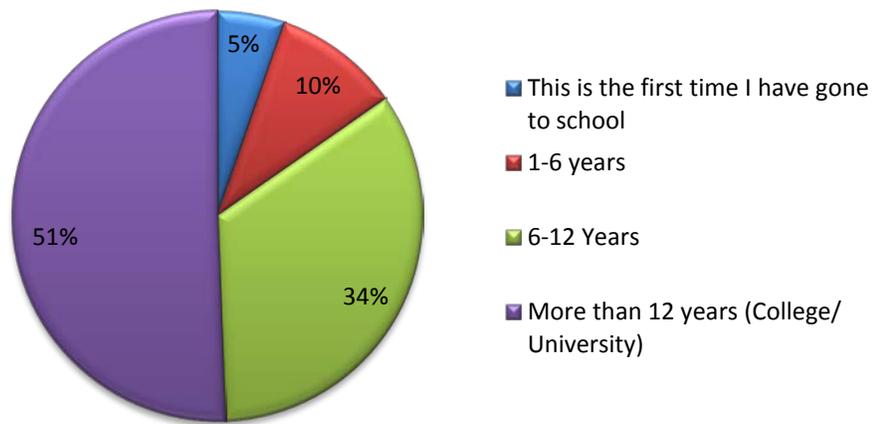
The table below is a summary of student enrollment for spring 2010 for students who completed the ESL Survey:

Subject	Students (N)
ACCT	3
BCA	6
BIOL	1
CWEE	1
ECE	17
ENGL	10
ESL	180
HIST	1
HUSEV	1
LARAZ	1
MATH	4
OA	1
READ	1
SIGN	1
SPAN	4
TOTAL	232

V. Academic Background

a. Number of Years Attended School

- i. The largest percentage of respondents said they have attended school for more than 12 years (51%)
- ii. The smallest percentage of respondents said that this was the first time they have gone to school (5%)



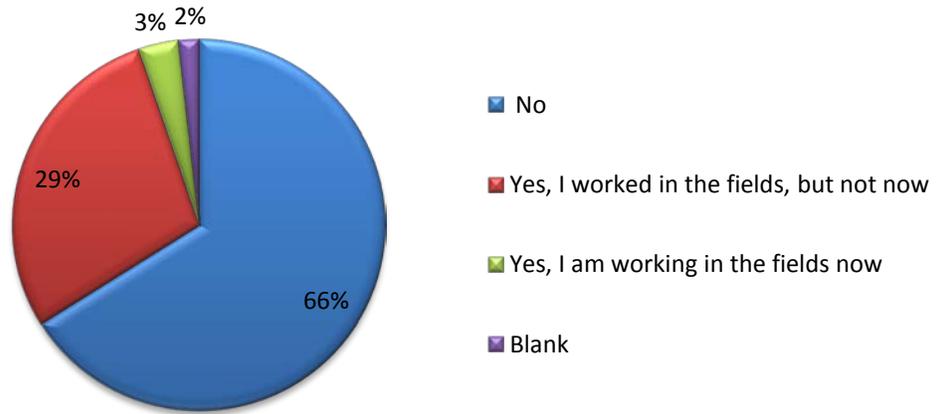
b. Historical Information

Do you have your high school diploma or GED?	
Yes	74.9%
No	23.4%
Is WCC the first college you have attended?	
Yes	49.7%
No	48.0%
Are you the first person in your family to attend college?	
Yes	30.4%
No	66.1%
Were you born in the USA?	
Yes	7.0%
No	90.1%

c. Migrant Worker Information

- i. The largest percentage of respondents said they have not worked in the fields (66%)
- ii. The smallest percentage of respondents said they were currently working in the fields (3%)

Have you ever done farm work?



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The following pages contain the actual text from the comment/suggestion boxes on the survey.

How can we improve the ESL program?
I want take more time study english and I wish have summer classes.
I want to take more option in the morning, not only at night. But the program is very good. Level 3 is similar than level 2 and level 4 is to difficult. Maybe we need 1 more level
The program ESL es good For me. Because the classes is interesting.
I need to raise listening
OK
I think this college needs the higher levels for learning English and 4 levels isn't enough and many students have been stoped in level 4.
grammer & proncunciation is most important
I would like to said, they took off a lot of classes, differents levels we don't have many choices and differents levels for ELS classes. Thanks =)
grammer more and camvarsetion
menly Focus need to grammer. After grammer converciation with each other make good pr..... That's all
special class special subject.
1. offer more level. 2. speaking or conversation class.
offer more levels. More classes where we can practice our
offer more levels. Some kind computer classes
offer more classes
We need more classes
Spelling/ conversation class
Offer more levels
offer more levels
offer more level, we need more classes
more classes during the evening

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I think, we need more chance of conversation true with teachers student. In any opinion you need develop high intrusive english program for non credit student.
offerd more level of ESL
offer more levels. Conversation is very important. I would like to have spelling chasses.
You have to put other classes to improve how we talk and how we write. More levels in <u>afternoon</u> . Composition and spelling.
1. up grade level. 2.conversation dare
The ESL program is not enough in WCC. Because it's not advance classes or vocabulary/writing/reading clan there. If I'd like continue after level 4, what should I do . Conversation and spelling clan. Even reading newspaper.we need a new clan for improve english
more levels/ listening aid speaking classes in the evening.
conversation and spelling classes. We need more levels.
offer more levels, spelling class
by offering more levels, classes with more conversation. Different schedule for the classes, more classes on the evening.
need to increase the levels of language.
I need more class in saturdays evening or more hours in the morning.
having more levels. Having Saturday classes on summer.
more levels, speaking classes.
I think we need more parking near to the buiding
we improve the ESL more class on the saterday I need a o go everyday to ESL class
I need everyday classes but I need take care for my little child
we need more high levels in ESL & maybe more classes during the week.
more levels in ESL
we need more levels
we need clans more days. We needs more higt levels. We need a class ot conversation and pronunciation.

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Is more early for 1 to give a answer because this is my first time in WCC and my second class.
high levels. Several schedules.
for me I like to class in Saturday because I can learn more english in my class
many class
we need more class in during the week prefer in the afternoon
we need more classes in weekend and we need more classes in the week.
conversations groups. More levels
we need more high levels. I want more class ESL in coulusa.
We need more higher levels and more convent classes
More hours of class on Saturday
offering more classes during weekdays.
We need more classes so we can take whatever we want. And also we need some advance classes. So we can improve our language, most important thing childcare. This is very hard part for me specially. Because g don't have anybody with me who can take care of my baby so g can't expent more time in my study. and also, g need more financial aid. so g can adjust my expenses because g am not working right now because of my baby or study so these all are my situation.
We need more advance level class, especially writing class. In WCC they do not have enough class. So we cannot take right class on right time. If we have more advance writing, grammer, and some other kinds of class that helps to student to get heigher and heigher. most of people come from different country. they need, conversation,visual,activity grammer, writing class. So they can fit in American Culture and they do not feel embarrassed. we need better communication. who people want to farther study, they need more advance grammer and especially in writing class. reading class. so they can able to go college level. And they need job, help community. we want to get better education in USA thats why everybody has a dream. Thanks.
ESL program is very good, but I would add more conversation classes an higher levels.
I would like to have more class conversation. I would like to have more levels and higher. We want to use the books more, because the books are very expensive. We beed to need to improve vocabulary, and pronunciation, phonetic-labs. We need reading class. We need tutoring.
More practice english. Conversation. Practice grammers. English reading and writing. Speaking.
With more conversation and writing classes and also we need a childcare.

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I would like more conversation classes, cheaper books, phonetic/ pronunciation labs, higher levels.
Doing classes online. Doing classes during the summer. Doing classes Sunday and Saturday for high english level. Give a mother student with a child care.
I would like more classes as: more conversation classes, cheaper books, we need higher levels.
Just teach grammer rules, more speeches in classes. Let ...? Student to? English in front of students.
I think arrange more evening and weekend class to discuss about grammer rules.
Financial aid, better transportation, more sat. classes, more fun class like hand on training. And some were to eat like hot food not mechin food.
English conversation, writing, and reading.
Earlier evening classes (6) more sat. and evening classes more tutoring.
Offer more classes between level 4 and 110A. More writing classes. Add information at the newspaper or public places about ESL classes.
Provide financial aid, writing clsses (we need to practice the grammer)
Online classes, More conversation classes to practice english.
More conversation class, more practice.
WE NEED HIGHER LEVELS
I would like to have more counceling in order to know what classes should I take next. I would also like more conversation classes.
I think that we need more clases with differents schedules (tpmes and days) conversation classes and writing classes.
Financial aid, more esl support transportation.
I want to have a pronunciation class.
Phonetic/pronunciation labs, more weekend class, more levels.
I need more practice.
I would to speak and practice more.
I would like to speak it and practice it more english

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I would like to have more activities to speak english.
Practice and english
We need more child care
coming at class more days
I like this class because I learn new things.
I think that the ESL program should be more classified based on individual abilities of writing, speaking, listening and reading. I reccomend the school should evaluate the applicants with multiple ways in order to put them at the proper levels. In addition, I hope WCC provide us with more speaking classes since the basic skill we need daily basis to survive, at least to get used to live in the states, is speaking skill. Thank you very much
More Levels
More levels consuler
We need more levels and more classes
I think offer more classes with avarble schedules offet classes on Saturday afternoon.
By adding more days and more time Likie I need more ESL classes. Too talk more english and to write better. And add more ESL Programs to woodland.
By having intensive ESL courses
By continuing offering ESL classes at diferent times of the day.
Open the library on the weekend do use the computers. Don't cut the ESL Classes.
Don't cut the ESL classes Have classes three nights a week no minumun number of students.
Don't cut the ESL classes.
I theme is correct the ESL program, because I need more practice speak English
Have classes three nights a week.
Have classes nights a week open the liobrary on the weekend to use the computers.
Open the Library on the weekend, to use the computer *Don cut the ESL Classes. *have classes for three nights a week. * No minimun numbers students.
Have more classes

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Have classes three nights a week. On the weekend the library
Don't cut the ESL classes. Have classes three nights a week
Open the library on the weekend to use the computers.*Don't cut the ESL Classes. * Have classes three nights a week. * No minimum number of students.
Open the library on the weekend to use the computers. Have Classes there nights a week
Open the Library on the Weekend to use the computers.
Have classes three nights a week.
Have classes three nights a week.
Offer More and longer classes. And practice an more practice.
I Improve before then now because I want to more classes and speaking needed.
We need add computer class
The teachers is goob for my is perfect
offer more and longer classes
offer more and longer classes
I have problem with conversation sometimes I understand but I can't do answer because I live in this country & I have to worke & I have to conversation
Maybe offer more and longer classes. Maybe more help in childcare.
Offer more and longer classes. More tutors for help to the students.
Offer more an longer classes.
Offer more and longer classes and computer classes
Now is good I hope provide more tutor for sudentnts and more support for teacher, thanks-no stop class because is vary impot for my+AA151
More and longer classes
Offer more and longer classes
"Sat day Class" off more and longer, more classes *because I am wark Monday n Friday.
I like the program

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Offer more and longer classes.
Offer more and longer classes
Offer more and longer classes
Offer more and longer classes.
offer more and longer classes
offer more and longer classes
offer more and longer classes

ESL Student Survey Spring 2010

Example: Correct ● Incorrect ✕

Woodland Community College strives to provide quality support services to help students meet their educational goals. As part of our efforts to help students, we ask you to complete the questions below as honestly as you can. Your answers will not affect any services you would normally receive.

NOTE: If you have already filled out this survey in another class, you do NOT need to do it again.

1. Student ID:

2. Why do you want to learn English? (*select all that apply*)
 - I just want to know English better for my life
 - I want to get a college degree from WCC
 - I want to transfer to a four-year university like UCD or Sac State
 - I want to get a job, and I need English
 - I have a job, but I want to get a better job
 - Other: _____

3. If you are working now, what kind of work do you do? (*i.e. food service, medical field, child care, etc.*)

4. What kind of work do you want to do in the future?

5. What classes are you taking at WCC?
 - I am only taking ESL classes, and that is all I want
 - I am only taking ESL classes, but I plan to take other classes
 - In addition to ESL, I am taking one or more other classes

6. How many years have you gone to school?
 - This is the first time I have gone to school
 - 1-6 Years
 - 6-12 Years
 - More than 12 years (College/University)

7. Do you have your high school diploma or GED? Yes No

8. Is WCC the first college you have attended? Yes No

9. Are you the first person in your family to attend college? Yes No

10. Were you born in the USA? Yes No

11. Have you ever done farm work?
 - No
 - Yes, I worked in the fields, but not now
 - Yes, I am working in the fields now

12. How can we improve the ESL program? (*If you need more space, you can write on the back of this survey.*)